



Zambezi Airlines is proud to announce our new flights connecting Cape Town directly with Livingstone and Victoria Falls!

START DATE

Flights have been loaded from 30Jun11 through 31Dec12.

SCHEDULE

Mon/Wed/Fri

ZJ 290	CPT	8:00	L'stone	11:10
ZJ 290	L'stone	11:55	Lusaka	12:55

Tue/Thu/Sun

ZJ 289	Lusaka	12:15	L'stone	13:15
ZJ 289	L'stone	14:00	CPT	17:10

AIRPORT TRANSFERS

Connecting passengers between Lusaka and Cape Town (in both directions) will not be required to disembark aircraft in Livingstone. At initial check-in, baggage will be tagged through to final destination. Zambian Entry and exit customs/immigration will be cleared only in Lusaka.

VICTORIA FALLS SERVICE

We are finalizing plans to offer a bus transfer service between Livingstone and Victoria Falls that will be published as a ZJ number on GDS, which would allow BSP through-ticketing between Cape Town and Victoria Falls, and between Lusaka and Victoria Falls.

DOMESTIC SALES

Seats are open for sale between Lusaka and Livingstone and we will shortly have an Interline Ticketing agreement with Zambia's domestic carrier – Proflight Zambia – to allow connections to be sold to other Zambian tourism destinations.

AIRCRAFT

Our fleet is comprised of three Boeing 737-500 aircraft configured for 99 economy and 12 business seats. Several photos of our fleet can be found on our website for your viewing at www.flyzambezi.com.

CATERING

Hot meals (snack only on domestic sector) and non-alcoholic beverages provided free of charge in economy class. Full service hot meal and selection of alcoholic and non-alcoholic beverages in business class.

BAGGAGE

Our standard baggage policy applies as below:

- Adults and Children over 2 years: economy 32 kg and business 42 kg checked; 10 kg hand baggage.
Infants under 2 years: 10 kg checked; 5 kg hand baggage.
- Excess baggage charged at \$6 per kg. Up to 100kg excess baggage is permitted, all subject to availability on aircraft; no one piece of baggage shall exceed 32 kg.

For passengers holding direct (transit time of less than 12 hours) outbound/inbound connections to other carriers, the baggage allowance of connecting carrier shall be honoured on our flights. In order to waive any excess baggage charges, passengers must present their printed e-ticket showing connecting flights and baggage allowances to our check-in staff.

FARES

Our published fares are loaded and open for sale for the following routes. All our published fares are one-way fares with return levels at twice amount of one-way.

- CPT-LVI and vice versa – starting from R1,100 plus \$100YR
- LUN-CPT and vice versa – starting from \$135 plus \$110YR
- LUN-LVI and vice versa – starting from \$60 plus \$30YR

TICKETING TIME LIMITS

Please note that our standard Ticketing Time Limits (TTL) apply for all fares. This is the time you are given from booking date until ticketing/payment date, else booking will auto-cancel.

- If you book 90+ days before Departure Date = TTL set at 60 days before Departure Date
- 60-90 days before Departure = TTL set at 30 days before Departure
- 30-60 days before Departure = TTL set at 14 days before Departure
- 7-30 days before Departure = TTL set at 5 days after booking time
- 3-7 days before Departure = TTL set at 48 hours after booking time
- 2-3 days before Departure = TTL set at 24 hours after booking time
- 0-2 days before Departure = TTL set at 2 hours after booking time.

TAXES

We are not currently able to collect Zambian departure and security taxes (JI and QJ) on our tickets. These taxes must be paid directly by the passenger to the airport tax desk prior to departure. The total is currently as follows:

International departures: \$30

Domestic departures: \$11

GDS SALES

We are currently e-ticketable on Galileo, Apollo, Amadeus and Sabre as ZI-707. For sales on Worldspan and other GDS, please use one of our IET partners for ticketing on our flights.

BSP SALES

We are currently members of BSP Southern Africa, Eastern Africa, USA, UK, Germany, Australia and India. If you are located in another BSP, please use one of our IET partners for ticketing on our flights.

IET PARTNERS

We currently have Interline agreements with HR (169), YO (747), QR (157), PW (031), PO (659) and SW (186).

OFFICES

We will be opening a sales and marketing office in Cape Town and operational offices at both Cape Town and Livingstone airports.

We currently have offices in South Africa at OR Tambo airport with our Sandton office opening shortly.

We are represented overseas by the following GSAs:

USA: Group Systems America, zambeziairlines@apg-usa.us

UK: APG Global Associates, zambeziairlines@apg-ga.co.uk

Germany: APG Global Associates, germany@apg-ga.com

Australia: tbd

QUESTIONS

For all queries on our newest route, please contact us on livingstone@flyzambezi.com and visit with us at Indaba on the Zambia stand.

ZAMBEZI AIRLINES PROFILE

Zambezi Airlines commenced operations as a domestic carrier on 15th July 2008, servicing the main Zambian cities and towns of Ndola, Kitwe and Livingstone with a 30-seat Embraer Brasilia 120 turboprop aircraft.

Within days of the launch, the airline signed a contract with GE Commercial Aviation Services (GECAS) for the lease of Boeing 737-500 series aircraft. The two aircraft were delivered to Lusaka in May 2009, enabling the airline to launch daily flights between Lusaka and Johannesburg, Ndola and Johannesburg and thrice weekly flights between Lusaka and Dar es Salaam. In 2010, flights were launched between Lusaka and both Harare and Lubumbashi.

Zambezi Airlines has built a reputation for excellent in-flight service as a full service airline, based on the renowned Zambian hospitality. Its vision is to operate a world class airline based on international standards and connections to the major Southern, Central and Eastern African cities.

Configured for 12 Premier Business Class and 99 Economy class seating, the airline's aircraft are powered by new technology / fuel efficient CFM 56 engines which also offer passengers a quieter cabin.

The two aircraft were joined by a third 737-500 in June 2010 and are maintained by Jetworx (formerly Saftech) in Johannesburg, which is a Boeing Aircraft Company and Federal Aviation Authority (FAA) approved maintenance facility.

Zambezi Airlines employs highly trained personnel to crew its aircraft. Most of the cockpit crew have between 38 to 20 years flight experience after training at some of the world's top flight training schools, at Oxford, Hamble and Perth. They have flown for reputable airlines in Zambia, Kenya and the UK. They undergo regular recurrent training at the FAA approved British Airways/Comair training facility in Johannesburg, South Africa.

Its friendly cabin crew were especially selected and trained in Zambia and South Africa. The airline's philosophy of total customer satisfaction is particularly inculcated in the cabin crew and other frontline staff.